Introduction

One of the more significant changes in the ISO/IEC 17025:2017 standard are several requirements associated with the decision rule, which is defined as a "rule that describes how measurement uncertainty is accounted for when stating conformity with a specified requirement." While the standard requires all testing and calibration laboratories to address risks and opportunities, it does not provide specific approaches to meet this requirements.

This course provides guidance on how to select the appropriate decision rules and specifically guidance on how the required elements of a decision rule can be compiled when no standard published rules are available.

Who Should Attend

1. Quality Managers, Technical Managers, Laboratory Managers
2. Laboratory Personnel e.g. Technician, Analyst, Chemist, etc.
3. Quality Auditors, Laboratory Assessors & Consultants

Objectives

After completing this course, participants will be able to develop the decision rule when the laboratory's customer request for inclusion of a statement of conformity to the specification or standard in the test or calibration report.

Course Contents

- Introduction to Decision Rule
- Interpretation and Application of Clause 7.8.6.1
- Definition of terms
- Risk in conformity assessment
- Probability distribution relating to decision making
- Statement of conformity
- Compiling a Report on Decision Rule
- Workshop: Practical examples

Methodology

Remote learning – virtual classroom

Pre-requisite

1. Good internet connectivity
2. Laptop / handphone with camera
3. Headset with mic

Course Presenter

DR. STEPHEN WONG – is a Certified Trainer by the Human Resource Department (HRD) of the Ministry of Human Resource, Malaysia. He is an excellent Quality Consultant, trainer and qualified Lead Assessor for both ISO 9000 and ISO/IEC 17025. He is also an effective management trainer. He holds a PhD, MBA degree (University of Wales, UK), Chemistry degree (University Malaya), Diploma in Marketing (CIM, UK) and Certified Diploma in Accounting & Finance (ACCA, UK). He has 35 years of management & training experience, including 30 years in quality training and consultancy.

He was the Hon. Secretary (16 years) for the Institute of Quality Malaysia, an approved Quality Trainer for SIRIM since 1989 and a Quality and Management Consultant to some companies in Malaysia. He is a Council Member (since 1989) of the Malaysian Institute of Management and is also a well recognized trainer for MIM. He is also the Gen. Secretary of Malaysia Register of Certificated Auditors (MRCA) since its inception in 1998.

He was a member (1991-2002) of the Malaysian National Accreditation Council of the Department of Standards Malaysia and still sits on three other national committees on Quality and Environmental in relation to ISO. Mr. Stephen Wong has been a key member of the TC 176 and TC 207 national committees responsible to CASCO for the development of the ISO 9001, ISO/IEC 17025 and ISO 14001 standards and other conformity assessment standards. He is also a member of the IATCA (now IPC) representing MRCA in the development of the ISO 19011 Auditing Standard for the ISO 9000 and the ISO 14000.

Registration Form

Please register the following for the course on "ISO/IEC 17025:2017 Decision Rule"

Name: _____
Designation: _____

Name: _____
Designation: _____

(please attached extra list if more than two participants)

Name & Address of Company:

_____
_____
_____
_____
_____

Contact Person: _____
Designation: _____
Tel: No: _____ Fax: _____
E-mail: _____

Signature: _____
Date: _____

Method of Payment:
Please made cheque payable to **WKS HOLDINGS SDN BHD** or transfer the payment to our **Public Bank account no: 3078894831** and send us a copy of the transfer slip.

WKS reserves the right to cancel or postpone the course in the event of unforeseen circumstances.

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Registration Guidelines & Procedures

1. Early registration is encouraged. Participants shall be registered on a first-come-first-served basis.
2. Register by completing attached form and return by e-mail.
3. Payment by online banking/crossed cheque made payable to WKS HOLDINGS SDN BHD together with registration form, to be received 4 days before course commence.
4. Notification of cancellation must be in writing received 4 working days prior to commencement of course (20% of course fee will be retained). Otherwise, full fee will still be charged
5. A registration fee is inclusive of course materials.
6. Closing date is 4 days before commencement of the course.

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ISO/IEC 17025:2017

Decision Rule

Administrative Details

Date: 12 - 13 January 2021
Time: 0900 – 1230 (Both days)
Venue: Virtual/On-line
Join from your home / office by Virtual Classroom Training
Fees: RM 490 per participant
HRDF Claimable

Organized & Management by

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